



Our guiding principle

Who we are

We heal.

As a maximum care university hospital, we at Uniklinik RWTH Aachen offer cutting-edge medicine with a human face. The bundling of medical care, research and teaching under one roof enables us to undertake an intensive interdisciplinary exchange and close clinical and scientific networking.

We research.

We promote the understanding of illness, use this to develop advancements in diagnostics and treatment, and thus create innovations of national importance.

We teach.

We ensure there are professional junior staff in medicine and care. As the region's biggest employer, we provide initial and further training and want to continually improve the skills and knowledge of the people who work for us and who are thus entrusted into our care.

What drives us

We support sick people.

Human attention, appreciation and commitment are the benchmark of our actions. In this way, we all contribute to success with our tasks as part of a whole.

We develop the medicine of tomorrow.

Cooperation and interdisciplinary collaboration are our catalyst for medical and scientific advancement. We build on our specialist skills together in all professional groups.

We think long-term.

We act in an economical manner and invest in our employees and our university hospital, as only in this way can we fulfil our task over the long term. Because we want to be good and better than our competitors, we support outstanding scientific achievements and consistently support the next generation and life-long learning.

Where we want to go

We want to be an international pacemaker for modern, holistic medicine – now and in the future.

By passing on innovation and knowledge, we offer our patients treatment based on the latest diagnostic and treatment methods and according to the highest quality standards. Caring for people lies at the heart of our thoughts and actions, in how we deal with each other and with our patients.

How we achieve our goals

To achieve our goals, we define fixed standards.

We demand these in our dealings with each other and with our patients and encourage those who demonstrate them in everyday working life.

Empathy

We adjust our thoughts and actions to suit our counterparts and consider what our actions mean for others – for our colleagues and our patients.

Transparency

Our actions are understandable. We perceive our work as part of a whole through an exchange of information at all levels.

Personal responsibility

We do not delegate our personal responsibility and we stand by our decisions. Every manager always decides and acts as a role model.

Fact-based approach

We communicate based on objective facts.

Speed

We drive developments instead of being driven by them.

Efficiency through joint actions

We achieve our goals together and support each other along the way.

Quality

We want quality in terms of structures, processes and results and are open to criticism.